

Black Country Integrated Care Board
Civic Centre
St Peters Square
Wolverhampton
WV1 1SH

Website: www.blackcountry.icb.nhs.uk

IMPORTANT INFORMATION REGARDING YOUR GP SURGERY- PLEASE READ CAREFULLY

Dear patient,

We are writing to you as you are registered at Dr Mahbub Surgery, Brace Street Health Centre, Brace Street, Caldmore, Walsall, WS1 3PS.

The reason for the letter is to update you on the arrangements that your GP practice has put in place to guarantee your ongoing access to GP services following a recent Care Quality Commission (CQC) inspection at Dr Mahbub Surgery.

This letter confirms the arrangements that have been put in place to ensure your ongoing care at your GP practice.

Accessing GP services at Dr Mahbub Surgery

Following a recent CQC inspection, arrangements have been made for an experienced GP partner from Ambar Medical Centre in Walsall to work alongside the existing practice staff to oversee clinical care and provide support.

The current GP contract partners, Dr Mahbub and Mrs Mahbub will not be able to provide clinical care during this period at Dr Mahbub Surgery however, they are working with NHS Black Country Integrated Care Board (ICB) and the CQC to ensure improvements are made at the practice.

As a patient, you will continue to access services from Dr Mahbub Surgery.

If you need to book an appointment with a GP or a nurse, please continue to contact the practice on 01922 631630. Information is also available online at www.drmahbubsurgery.co.uk

The arrangements will provide Dr Mahbub Surgery with the additional resources it needs to ensure that you and other patients receive good quality care. These new arrangements will be kept under review to make sure you have access to the best possible GP services in the long-term.



If you have any queries or concerns relating to your individual care at Dr Mahbub Surgery, please contact the practice on the telephone number above. All queries should be made to Dr Mahbub Surgery directly and not to Ambar Medical Centre.

Please be assured that our priority throughout this time is to protect your health and welfare and to ensure your ongoing access to GP services.

Yours sincerely



Mr Sarb Basi
Director of Primary Care
NHS Black Country Integrated Care Board

Glossary of terms:

NHS Black Country Integrated Care Board (ICB) is responsible for meeting the health needs of people in the Black Country. NHS Black Country ICB manage the NHS budget for the area and arrange for the provision of health services in the Black Country.

Care Quality Commission (CQC) is the independent regulator of health and social care in England. They make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve. They monitor, inspect and regulate services and publish what they find.

